STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: Manoa Elder Care, L.L.C.	CHAPTER 100.1
Address: 2870 Oahu Avenue, Honolulu, Hawaii 96822	Inspection Date: January 22-23, 2020 Annual

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

RECEIVED WITHIN TEN (10) DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS. IF IT IS NOT WITHOUT YOUR RESPONSE.

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	FINDINGS Resident #1 • Medication label for Carvedilol states, "Directions ▲ refer to order on 3/29/2019," however; medication's parameters changed on 4/27/2019. • Medication label for Valsartan does not include the hold parameters, nor any indication referring to them in the medication administration record (MAR).	All medicines prescribed by physicians and dispensed by pharmacists shall be deemed properly labeled so long as no changes to the label have been made by the licensee, primary care giver or any ARCH/Expanded ARCH staff, and pills/medications are not removed from the original labeled container, other than for administration of medications. The storage shall be in a staff controlled work cabinet-counter apart from either resident's bathrooms or bedrooms.	RULES (CRITERIA)
Medication label for Valsartan staff placed a refer to directions sticker 3/30/19 on the medication bottle to refer to the hold parameters.	Medication label for Carvedilol changed to "directions change refer to order on 4/27/2019"; staff instructed on next medication order to inform physician to update prescription label to reference hold parameters and updated order.	PART 1 <u>DID YOU CORRECT THE DEFICIENCY?</u> USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	PLAN OF CORRECTION
ation	1/24/2020		Completion Date

	FINDINGS Resident #2 — No hold parameters on medication label for Nifedipine or Atenolol, nor any indication referring to them in the medication administration record (MAR). 1) P Ate to ind	\$11-100.1-15 Medications. (a) All medicines prescribed by physicians and dispensed by pharmacists shall be deemed properly labeled so long as no changes to the label have been made by the licensee, primary care giver or any ARCH/Expanded ARCH staff, and pills/medications are not removed from the original labeled container, other than for administration of medications. The storage shall be in a staff controlled work cabinet-counter apart from either resident's bathrooms or bedrooms.	RULES (CRITERIA)
4	1)Placed a refer to direction change sticker on medication Nifedipine and Atenolol order referring to hold parameters from order 1/6/2020 to hold parameters from order 1/6/2020 indicated in MAR and physician order	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	PLAN OF CORRECTION Completion Date

		FINDINGS Resident #2 — No hold parameters on medication label for Nifedipine or Atenolol, nor any indication referring to them in the medication administration record (MAR).	All medicines prescribed by physicians and dispensed by pharmacists shall be deemed properly labeled so long as no changes to the label have been made by the licensee, primary care giver or any ARCH/Expanded ARCH staff, and pills/medications are not removed from the original labeled container, other than for administration of medications. The storage shall be in a staff controlled work cabinet-counter apart from either resident's bathrooms or bedrooms.	RULES (CRITERIA)
3. Staff to have ordering physician cal medication in at next medication order indicating hold parameters	2. Reeducate staff on proper labeling and updating labels when new orders are received via policy and procedures.	1. DON to do random and periodic audits of medication labels and orders to make sure all medication orders reference most recent order.	FUTURE PLAN FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	PLAN OF CORRECTION
	2	Ongoing		Completion Date

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	reflects the recommendations given by the consult Registered Dietitian.		
	and typed up supporting document with breakdown of fluids throughout day.		······································
tion	10/9/19. DON then took those recommendations		······································
5	1) Staff were given recommendations at time of Registered Dietician visit on		
ma142/1	restriction supporting documents were placed in residents part of chart.		
	1. Resident was discontinued from	followed the recommendations.	
	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	Resident #1 – No documented evidence that the facility clarified the 10/9/19 Consultant Registered Dietitian note, "Recommendations given, develop breakdown" and	
	DID YOU CORRECT THE DEFICIENCY?	Entries describing treatments and services rendered;"	
	PART 1	During residence, records shall include:	
Completion Date	PLAN OF CORRECTION	-	T

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ongoing	1. Reeducated staff on 1/24/20 to always write a progress note for all recommendations given from Consult Registered Dietitian, or any other consult visits. 2. DON will do random and periodic checks to make sure policy and procedures in regards to documentation are being followed through.	
	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	Resident #1 – No documented evidence that the facility clarified the 10/9/19 Consultant Registered Dietitian note, "Recommendations given, develop breakdown" and followed the recommendations.
	FUTURE PLAN	During residence, records shall include: Entries describing treatments and services rendered;"
Completion Date	PLAN OF CORRECTION PART 2	RULES (CRITERIA) \$11-100.1-17 Records and reports. (b)(4)

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actices art of nnally stated ated 1/27/2020	Staff to document on monthly summary that they are following safe swallowing practices for Resident #1. Staff educated at start of employment of safe swallowing. Additionally Speech Language Pathologist assessment state nurse was instructed on 3/4/19.Reeducated staff on safe swallowing practices for resident #1. Provided sheet with safe swallowing practices and all staff to read and sign that they are aware 2/3/2020	
	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	Resident #1 — No documented evidence that the facility followed safe swallowing as stated in the 3/5/19 Speech Language Pathologist assessment.
	DID YOU CORRECT THE DEFICIENCY?	Entries describing treatments and services rendered;"
	PART 1	During residence, records shall include:
Completion Date	PLAN OF CORRECTION	RULES (CRITERIA)

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ii c	3. DON to provide reeducation on specific diets and safe swallowing practices when a resident is placed on a special diet.		
oryain	2. DON will do random and periodic audits of resident charts to check for records describing treatments and services rendered.		
ites	Reeduc docume t safe lement		
	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	FINDINGS Resident #1 – No documented evidence that the facility followed safe swallowing as stated in the 3/5/19 Speech Language Pathologist assessment.	
	FUTURE PLAN	Entries describing treatments and services rendered;"	
	PART 2	\$11-100.1-17 Records and reports. (b)(4) During residence, records shall include:	abla
Completion Date	PLAN OF CORRECTION	RULES (CRITERIA)	

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20	2. Reviewed safe swallowing strategies with Nurse on Duty, provided hand out with safe swallowing procedures 2/3/2020 for all staff to sign.	
es, eir 1/27/2020		
	nur be	ramologist assessment.
		Resident #1 – No documented evidence that the registered nurse provided training/instructions regarding the resident's swallow status, compensatory swallow strategies, and aspiration risk as stated in the 3/5/19 Speech Language
	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	assessments of residents with appropriate training and oversight of staff to ensure that resident needs are met. FINDINGS
	DID YOU CORRECT THE DEFICIENCY?	All Type II ARCHs shall have available a registered nurse to provide direct management and oversight of residents and direct care staff. The registered nurse shall provide
Completion Date	PLAN OF CORRECTION	RULES (CRITERIA)

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owing on Talliants	3. Staff will be reeducated on safe swallowing strategies whenever a resident is placed on a special diet.	
to B	2. Nurses to document they are following safe swallowing strategies once a month on monthly summary and residents toleration tdiet.	
Ongoing	are trained at the beginning of employment on safe swallowing strategies, modified diets, aspiration risks in their orientation.	
	IT DOESN'T HAPPEN AGAIN? 1. All nurses and nursing assistants	Resident #1 – No documented evidence that the registered nurse provided training/instructions regarding the resident's swallow status, compensatory swallow strategies, and aspiration risk as stated in the 3/5/19 Speech Language Pathologist assessment.
	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE	All Type II ARCHs shall have available a registered nurse to provide direct management and oversight of residents and direct care staff. The registered nurse shall provide assessments of residents with appropriate training and oversight of staff to ensure that resident needs are met.
Completion Date	PLAN OF CORRECTION	RULES (CRITERIA)

Licensee's/Administrator's Signature: _

Print Name: _

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